



Quality Assurance Policy

The Board of akp Scotland Ltd. is firmly committed to promoting and achieving high standards of quality on all of their sites and premises, and in all of their undertakings.

The quality of our services is treated with equal importance to all other performance measures including cost, safety and on-time delivery. We are committed to: -

- Compliance with the requirements of ISO9001:2008 and to continually improve the effectiveness of the quality management system.
- The continuous improvement of the quality of our services and ensuring that specified requirements are met in the delivery of our services.
- The implementation of our documented quality management system, including this statement of policy, our quality policy manual and associated operating procedures, which are mandatory on all staff.
- The provision of all necessary resources to enable the effective implementation of our documented quality management system.
- The development and ongoing review of measurable quality objectives and the taking of all necessary actions to ensure that these objectives are met or surpassed.

The Board recognises and values the importance of an excellent quality record and positive quality culture and requires all employees to play an active part in maintaining and improving our quality performance.

A copy of this Quality Policy is displayed within our Head Office at East Kilbride and all site locations. It will be reviewed for continuing effectiveness at each management review meeting.

Ian McEwan, Managing Director
21 February 2009



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